
Township of Livingston

Division of Water/Sewer
Monday – Friday, 8:30 AM – 4:30 PM,
Call 973-535-7951

After Hours:
Call the Livingston Police Department at 973-992-3000

Water Department: Frequently Asked Questions

Q. How hard is the water in Livingston?

A. Livingston’s water contains 14 GPG (Grains Per Gallon).
If you’re setting up a water softener unit, you’ll probably want to set it for 13 and then adjust up or down, according to preference. The higher the number, the softer the water will be.

Q. Does Livingston add Fluoride to the water?

A. No. However, the water does contain some naturally occurring fluoride.

Q. Does our water come from the East Orange Water Reserve?

A. No. Most of our water comes from wells here in Livingston, which are spread throughout the Township and are interconnected. That way, if one well has a problem, residents still have water access and volume. Water pressure may be affected during times of high usage, and water pressure levels may temporarily change. We also purchase water from New Jersey American Water Company in Short Hills.

Q. My water is cloudy and looks like skim milk after recent plumbing or Water Main work was done. What do I do?

A. This condition is typically caused by air pockets in the line. The remedy is to let the faucets run briefly (for approximately 1 minute).

The air pockets create the white water; **if you see discolored water** – anything from brown to rust to yellow – **do not use hot water! Just let the *cold* water run.**

Discolored water is the result of iron content that was disturbed from the Water Main located in the middle of the road. Running hot water while water is discolored will pull the stirred iron content into your water heater and may cause significant damage to the unit.